

# 000-775

## IBM

### *Applying Fundamentals of IBM Tivoli On Demand Automation*

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**QUESTION 1:**

What are three characteristics of a well-implemented process? (Choose three.)

- A. The use of business process execution language (BPEL) is mandated.
- B. The process conforms to Sarbanes-Oxley regulations.
- C. The process activities are defined and repeatable.
- D. The process has well defined inputs and outputs.
- E. Knowledge of the process operation is transferred verbally.
- F. Metrics are used to improve the operation of the process.

Answer: C,D,F

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**QUESTION 2:**

A company's IT and Line of Business Managers view IT as key in productivity and business growth. The company needs to manage rapidly expanding amount of applications, information and systems in the face of extreme budget pressures. IT expense must be kept in line with business goals, without sacrificing performance and functionality.

What is the main benefit of having an application instrumented within an On Demand solution?

- A. On Demand solutions provide a service provider model, so the costs can be billed back to the requestor.
- B. On Demand solutions are designed to help improve resource utilization and find the optimal mix of servers, bandwidth, storage and middleware requirements to meet business priorities and service level objectives.
- C. On Demand solutions have predefined transaction flows that allow predictable cost structures and performance.
- D. On Demand solutions integrate users, processes and technology to fulfill service levels under peak usage.

Answer: B

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**QUESTION 3:**

What are three key drivers of moving to automation? (Choose three.)

- A. enable outsourcing
- B. capture best practices
- C. repeatability
- D. improve fiscal responsibility
- E. allow smooth organizational transformation
- F. human error reduction

Answer: B,C,F

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**QUESTION 4:**

What allows you to install Windows and Linux on an xSeries server?

- A. Network Installation Management
- B. Remote Deployment Manager
- C. Windows Installer Service
- D. Jumpstart

Answer: B

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**QUESTION 5:**

You perform an automation assessment for an organization and are now ready to talk about practical places to start implementing a solution. What are the three best discussion starting points? (Choose three.)

- A. discuss the benefits of Capacity On Demand and Intelligent Orchestration
- B. discuss which divisions would benefit most from a faster, more consistent means of application provisioning (including OS, middleware, web and content)
- C. discuss how the potential starting point could provide a quick return on investment (ROI)
- D. start a discussion on managing thousands of servers as part of a pilot
- E. ask which frequent IT processes are most impacted by human error
- F. discuss how IBM's automation tools can help automate bare metal installs at the OS level

Answer: B,C,E

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**QUESTION 6:**

What is the greatest obstacle in successfully automating a process?

- A. a process that depends on the knowledge and/or actions of a few specific individuals
- B. a process that is complex
- C. a process that currently spans multiple organizations
- D. a process that currently has no self-improvement metrics

Answer: A

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**QUESTION 7:**

A customer has a call center with approximately 50 agents taking calls 24 hours a day, 7

days a week. The call center agents use a simple call logging application. The agents enter the call data on a web page and the call data are stored in a database. The call center manager indicates there are two problems that often hinder the agents in their work: having to reset passwords and the slow performance of the web application. Which two products should you consider for this customer? (Choose two.)

- A. IBM Tivoli Identity Manager
- B. IBM Tivoli Monitoring for Transaction Performance
- C. IBM Tivoli Monitoring for Databases
- D. IBM Tivoli Access Manager
- E. IBM Tivoli Monitoring for Web Infrastructure

Answer: A,B

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### QUESTION 8:

You perform an automation assessment and provide some recommendations to the customer. Which two actions should you take? (Choose two.)

- A. offer a scoping session to uncover the technical issues behind some of the faulty processes
- B. offer a product demonstration
- C. further analyze the data for trends
- D. provide additional information on a number of Tivoli products that might fill the gaps
- E. offer to perform a free proof of concept

Answer: A,D

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### QUESTION 9:

Which product is a dependency for IBM Tivoli Identity Manager?

- A. IBM DB2
- B. IBM Tivoli Management Framework
- C. IBM Tivoli Access Manager
- D. Cygwin

Answer: A

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### QUESTION 10:

What is the value of an On Demand strategy to the Line of Business Manager?

- A. On Demand institutionalizes technical knowledge so that more IT problems are solved more quickly with less human intervention.
- B. On Demand leverages industry standards such as: ITIL, CMM, CoBIT to enable the

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