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CallPilot Rls. 5.0 System Administrator

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Question: 1
After installing CallPilot Desktop Messaging, an end user needs to retrieve the messages from the CallPilot mailbox. Which protocol enables desktop messaging clients to retrieve messages from the CallPilot server?

A - Simple Mail Transfer Protocol (SMTP)
B - Internet Message Access Protocol (IMAP)
C - Lightweight Directory Access Protocol (LDAP)
D - Simple Network Management Protocol (SNMP)

Answer: B

Question: 2
CallPilot Desktop Messaging clients at a company are unable to send messages from the desktop interlace. Which messaging protocol must be configured to enable this capability?

A - Simple Mail Transfer Protocol (SMTP)
B - Internet Message Access Protocol (IMAP)
C - Lightweight Directory Access Protocol (LDAP)
D - Simple Network Management Protocol (SNMP)

Answer: A

Question: 3
After a user attempts to launch an Email-By-Phone session by pressing 8-9, the system responds by stating that the message list is empty and returns the user to CallPilot messages. What is a possible cause for this scenario?

A - The message list on the email server is empty.
B - The user has an incorrect user ID or password.
C - The Email-By-Phone feature is not enabled for this user.
D - The email address is entered incorrectly in the mailbox properties.

Answer: A

Question: 4
You are implementing the Outlook Single Inbox feature at your company. The IT team asks you how this feature affects the Exchange Server. Which information will you share to answer their question?

A - The original CallPilot message and all copies are transferred to the Exchange Server.
B - Synchronization between the Exchange Server and the CallPilot Server occurs even when CallPilot is not running.
C - Copies of users' CallPilot messages are saved to the Exchange Server, The original messages reside on the CallPilot server.
D - Desktop Messaging synchronization does not require that Microsoft Outlook be actively running on the user's computer.

Answer: C

Question: 5
CallPilot administrators can provide centralized control of desktop options. Which two are configurable services for Desktop and Web Messaging? (Choose two)

A - fax printing

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